

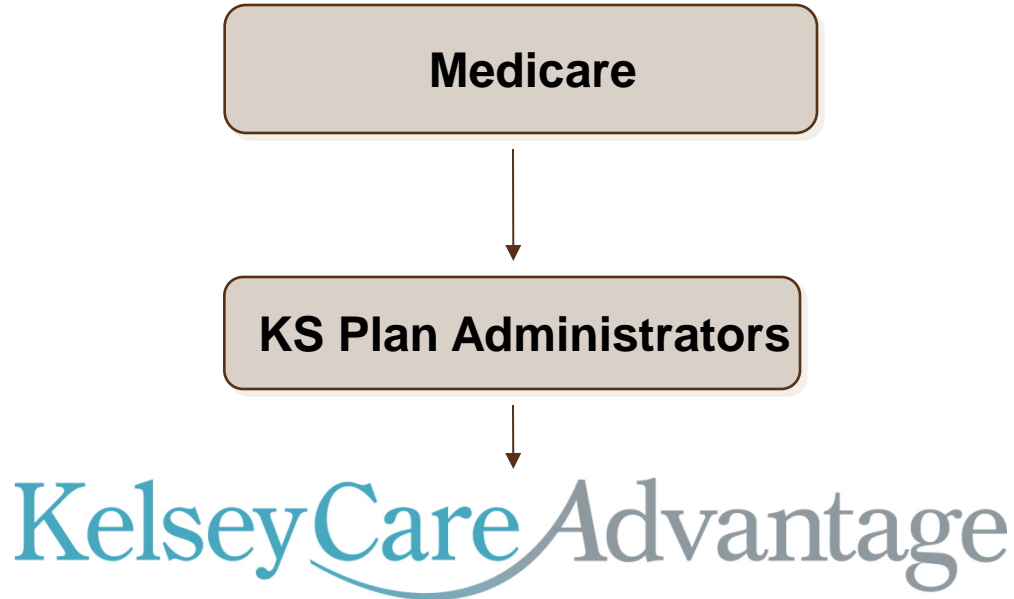


KelseyCare Advantage

A MEDICARE ADVANTAGE PLAN

WHO IS KelseyCare Advantage ?

A **Medicare Advantage** Plan Contracted and Approved by Medicare



WHO QUALIFIES FOR KelseyCare Advantage ?

To Qualify for a Medicare Advantage plan, you must:

- ✓ Have Medicare Part A and Part B
- ✓ Live in the Plan's Service Area
- ✓ Not have End Stage Renal Disease (ERSD) also known as permanent kidney failure

KelseyCare Advantage service area includes

- | | |
|-------------------|---------------------|
| ✓ Brazoria County | ✓ Montgomery County |
| ✓ Chambers County | ✓ Fort Bend County |
| ✓ Harris County | ✓ Galveston County |
| ✓ Liberty County | ✓ Waller County |

5-out-of-5 Star Rated by Medicare

KelseyCare Advantage has been given a 5-out-of-5 star rating by Medicare for 2017.

Medicare uses information from member satisfaction surveys, clinical data, and healthcare providers to give overall performance ratings to Medicare health and prescription drug plans.

The 2017 overall plan rating is based on 47 healthcare and service quality measures including:

- ✓ detecting illness
- ✓ keeping members healthy
- ✓ managing chronic conditions
- ✓ prescription medication adherence
- ✓ member satisfaction
- ✓ customer service



Plan Year 2016

Must use physicians in the KelseyCare Advantage network

Physician Office Visit – Primary Care Physician	\$0 copayment
Physician Office Visit- Specialists	\$0 copayment
Inpatient Hospital Care	\$0 copayment
Emergency Care	\$0 copayment
Deductible	\$0 copayment

KelseyCare Advantage's Value-Added Benefits

- Health Improvement Programs
- MyKelseyOnline.com
- Transportation
- Vision Allowance
- Hearing Aid Allowance

*NOTE: ERS cannot and does not guarantee the length of time that a specific or type of value-added product will be offered or that a product will be offered in the future. If you have questions or concerns about these products, please contact KelseyCare Advantage directly.

KelseyCare Concierge Takes Personal Service to a Higher Level

- Personalized assistance
- Expert Guidance
- Complex issue resolution
- Single point of contact for all your medical healthcare needs
- Appointments
- Billing and Eligibility Questions
- Expert Help

Phone: (713) 442-2ERS (2377)

Toll Free: (877) 853-9075

Call your KelseyCare Concierge

Monday-Friday, 8 a.m. to 5 p.m.

Extended hours available during specific enrollment periods





Kelsey
Seybold
Clinic

THE CORNERSTONE OF OUR NETWORK

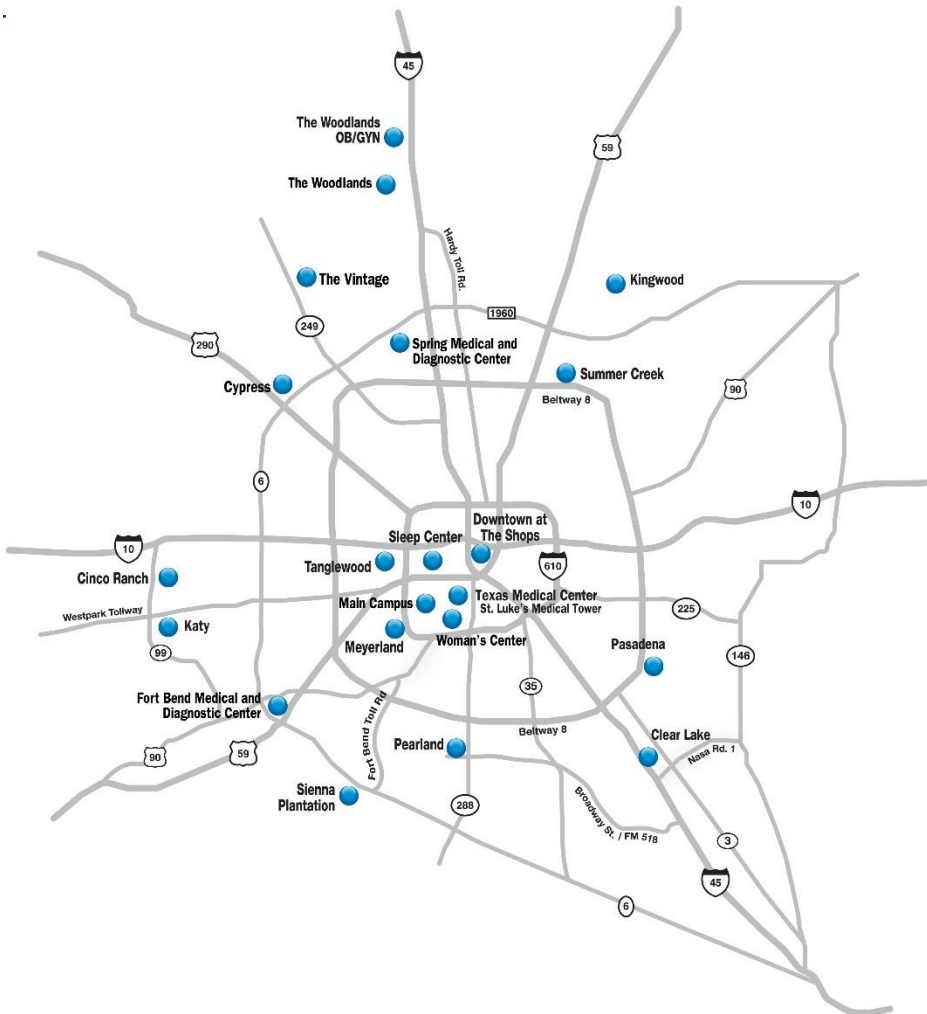


The Kelsey-Seybold Network

Houston's premier multi-specialty group

- Over 370 Primary & Specialty Physicians
- Supplemented by affiliate provider network of over 3,500 physicians.
- 20 clinic locations throughout Houston
- "In-house" Lab, X-ray, Pharmacy, ASC
- Saturday hours Spring, West, Clear Lake
- "After-Hours Nurse Hotline" Service
- NASA's Doctors Since 1966

Houston's doctors since 1949.
Your Doctors For Life.



QUESTIONS?

- You can speak directly with a KelseyCare Advantage Representative between the hours of 8 a.m. and 5 p.m. Monday through Friday.
- Locally dial (713) 442-2ERS (2377)
- Dial toll-free (877) 853-9075